



*Rising
Above*



AHHC_{of}NC



*Reaching
Beyond*



LEADERSHIP CONFERENCE

Presented by the Association for Home & Hospice Care of NC

October 5-7, 2025

Lumina Resort on Wrightsville Beach, a Holiday Inn Resort

A MESSAGE FROM AHHC'S LEADERSHIP



Barbara Knott
Board Chair, AHHC of NC
Vice President Continuing Care Services
UNC Health



Tim Rogers
President and CEO
AHHC of NC

On behalf of the AHHC Board of Directors and staff, we are excited to welcome you to the 2025 AHHC Leadership Conference in the scenic coastal town of Wrightsville Beach, North Carolina.

This year's theme—Rising Above and Reaching Beyond—reflects the strength, resilience, and forward-thinking spirit of our home and hospice care community. As the demand for care at home continues to grow, so too does our responsibility to lead with purpose and innovate with intention.

Throughout the conference, you'll gain fresh insights from nationally recognized speakers and industry leaders, participate in focused breakout sessions, and explore strategies to elevate your agency's impact and performance.

You'll also have the opportunity to engage with trusted business partners showcasing the latest tools, technologies, and services designed to support your mission and goals.

Join us for three days of connection, learning, and leadership development. Let's rise above today's challenges and reach beyond what we thought was possible—for our teams, our patients, and the future of care at home.

Plan Your Stay – AHHC Leadership Conference

HOTEL INFORMATION

A special block of rooms has been reserved at the **Lumina Resort on Wrightsville Beach, a Holiday Inn Resort**, available **October 4–6**, at the exclusive rate of **\$234 per night** (*initial billing is \$264 per night; the \$30 resort fee will be waived at final billing.*) Parking is available for \$15 per night.

To reserve your room:

Call 800-465-4329 and state that you're attending the AHHC Leadership Conference, or book online using the link below.

Reservations must be made by September 10, 2025 to take advantage of the special block rate. Check-in time is 4:00pm and check-out time is 11:00am.

[BOOK YOUR ROOM](#)

CONFERENCE AGENDA

SUNDAY, OCT. 5

3:00PM - 6:00PM

Conference Registration &
Exhibitor Set-up

6:00pm - 9:00pm

**Welcome party for all
attendees, exhibitors, and
sponsors**



MONDAY, OCT 6

7:30am - 9:00am

Conference Registration

7:30am - 9:00am

Coffee & Continental
Breakfast with Exhibitors

9:00am - 10:45am

AHHC Chairman and
President/CEO Welcome and
Opening Keynote

10:45am - 11:15am

Break with Exhibitors

11:15am-12:15pm

Breakout Sessions (A)

12:15pm-1:30pm

Buffet Lunch and Visit
with Exhibitors

1:30pm-3:00pm

General Session I

3:00pm-3:30pm

Break with Exhibitors

3:30pm-5:00pm

General Session II

5:00pm-6:00pm

Attendee and Exhibitor
Networking Reception

TUESDAY, OCT 7

7:30am - 9:00am

Conference Registration

7:30am - 9:00am

Coffee & Buffet Breakfast
with Exhibitors

9:00am - 10:00am

Breakout Sessions (B)

10:00am - 10:45am

Break with Exhibitors

10:45am-11:45am

Breakout Sessions (C)

11:45am-12:30pm

Lunch

12:30pm-1:30pm

Breakout Sessions (D)

1:30pm

Snack/Door Prize Drawings

Don't miss the chance to connect with our amazing exhibitors! Explore their booths all day Monday and Tuesday—discover new products, services, and ideas to take back to your organization. Make time to stop by and see what's new!

Keynote Speaker: David Rendall

Monday, Oct. 6 | 9:00am - 10:45am

Leading from the Inside-Out

It seems like leadership is mostly about how you interact with others. However, your ability to understand and manage yourself is the foundation of effective leadership. We cannot lead others until we can lead ourselves.

David Rendall

During the last twenty years, David Rendall has spoken to audiences on every inhabited continent. His clients include Fortune 500 companies such as Microsoft, AT&T, United Health Group, Fannie Mae, and State Farm Insurance.

Prior to becoming a Certified Speaking Professional, he was a leadership professor, stand-up comedian. He also managed nonprofit enterprises that provided employment for people with disabilities.

In between presentations, David competes in ultramarathons and Ironman triathlons.

David has a doctor of management degree in organizational leadership, as well as a graduate degree in psychology.

He is the author of four books:

- ✿ Pink Goldfish: Defy Normal, Exploit Imperfection and Captivate Your Customers
- ✿ The Four Factors of Effective Leadership
- ✿ The Freak Factor: Discovering Uniqueness by Flaunting Weakness
- ✿ The Freak Factor for Kids: The Weirdest and Weakest Children Make the Best Adults

Audience: All

This session is eligible for 1.5 nurse contact hours.



JOIN US FOR THE AHHC ATTENDEE, EXHIBITOR AND SPONSOR RECEPTION

**MONDAY, OCTOBER 6TH
5:00PM - 6:00PM**

Join us for our Attendee, Exhibitor, and Sponsor Reception on Monday, October 6th, from 5:00pm to 6:00pm! This is the perfect opportunity to connect with peers, network with exhibitors, and show appreciation for our valued sponsors. Enjoy light refreshments and great conversation as we kick off two-days of collaboration and learning.

General Session I: John S. Ghose

Monday, Oct 6, 2025 | 1:30pm - 3:00pm

Compliance in the Age of Algorithms: HIPAA, NIST, and AI for Providers

As regulators modernize privacy and security standards, providers must adapt to a rapidly shifting compliance landscape. This session will break down proposed updates to the HIPAA Security Rule, highlight key NIST cybersecurity frameworks relevant to health care, and explore how emerging AI tools create both operational opportunities and legal risks. Attendees will gain practical guidance for staying ahead of regulatory changes while responsibly integrating new technologies into patient care and administration.



John S. Ghose
Special Counsel
Baker, Donelson, Bearman, Caldwell, & Berkowitz, PC

John Ghose is a government investigations and enforcement attorney with 19 years of experience, including as a cybercrime and fraud prosecutor for the United States Department of Justice in Washington, Atlanta, and Philadelphia; as an in-house business and regulatory investigations attorney for Microsoft; and as a technology-focused compliance and litigation attorney at multiple law and consulting firms. He draws from his diverse experience in the private and public sectors to provide practical and valuable advice to his corporate and individual clients.

John is an experienced trial attorney who has first-chaired eight federal jury trials, second-chaired three federal jury trials, and defended those verdicts before federal appellate courts on the briefs and during oral argument. He is also well-versed in novel technologies, such as cryptocurrency, blockchain, and artificial intelligence, and he has presented to government and private sector audiences on these topics in more than 50 countries.

As a member of the Firm's Government Enforcement and Investigations Group in the Atlanta office, John primarily focuses his practice on representing corporate and individual clients before regulatory agencies, such as the Department of Justice, Securities and Exchange Commission, and state attorneys general. He also helps health care clients navigate layers of potential criminal, civil, and administrative risks and often represents providers in connection with qui tam allegations under the False Claims Act. In addition, John assists clients with privacy and cybersecurity compliance projects centered on domestic and international privacy laws, including the CCPA, HIPAA, GLBA, GDPR, PIPEDA, LGPD, PIPL, and POPIA.

He also represents clients during data security incidents, such as ransomware and network intrusion attacks.

Audience: All

This session is eligible for 1.5 nurse contact hours.

General Session II: 2025 National & State Advocacy Updates

Monday, Oct 6, 2025 | 3:30pm - 5:00pm



Tim Rogers
President and CEO
AHHC of NC



William Glenn
VP of Government Relations
& Public Policy
AHHC of NC



Matthew W. Wolfe, JD/MPP
Shareholder
Baker, Donelson, Bearman,
Caldwell & Berkowitz, PC



Ken Melton
Principal/Owner
Ken Melton & Associates



Scott Levy
Chief Government Affairs Officer
National Alliance for Care at
Home



Lee Dobson, M.P.A., CPHQ
Deputy Executive Director
Hearts for Home Care, Inc.



Bliss Pointer
Senior Associate, Government Relations &
Advocacy Engagement
Hearts for Home Care, Inc.

Get ready for an engaging and informative session you won't want to miss! Join us as we spotlight AHHC's 2025 advocacy priorities and legislative updates as we cover the latest developments from national and state perspectives, helping you to end the first day of the conference with key insights into topics that directly impact home care, home health, hospice, and palliative care providers. Also, as part of this session, participants will hear directly from leaders working in advocacy at Hearts for Home Care, Inc. (H4HC), who will share insight and strategies to improve your advocacy efforts. Whether you're a seasoned advocate or just starting to get involved, this is a can't-miss opportunity to stay informed, empowered, and connected to the policies shaping our industry's future. Make plans now to attend and be part of the conversation!

Audience: All

This session is not eligible for continuing education credit.

Breakout Sessions A

Monday, Oct 6, 2025 | 11:15am - 12:15pm

A1 - Cultivating Healing Cultures: Applying Permaculture Principles to Healthcare Leadership

Speakers:

Chris Comeaux, CPA, MLAS

President/CEO

Teleios Collaborative Network

Ryan Cannon

Chief Innovation Officer

Four Seasons, The Care You Trust

In today's rapidly shifting healthcare environment, leaders face burnout, complexity, and the challenge of building cultures that can heal both patients and professionals. This session introduces a powerful new lens: using permaculture principles—drawn from ecological systems—to design healthier, more resilient organizations. Participants will learn how to lead like gardeners, not mechanics, by cultivating trust, sustainability, and regeneration across their teams and systems. This session blends leadership theory, healing-centered engagement, and ecological wisdom—ideal for leaders striving to build cultures of compassion, connection, and long-term vitality.

Audience: All

This session is eligible for 1.0 nurse contact hour.

A2: Metrics, Margins and Market: Data Trends in Home Health & Hospice

Speaker:

Nick Seabrook

Executive Vice President

SimiTree

This presentation explores evolving trends in homecare, focusing on the shift from Medicare to Medicare Advantage and its impact on patient care. It addresses adapting to tighter utilization management and ensuring access to care amidst market changes. Emphasizing clinician satisfaction and administrative efficiency, it advocates for policy changes to support Medicare Advantage and hospice care. The role of technology in improving operations and patient outcomes is highlighted, along with strategic planning strategies for financial viability in this evolving landscape.

Audience: Home Health and Hospice

This session is eligible for 1.0 nurse contact hour.

A3: Building a Sales and Admissions Engine That Drives Hospice Growth

Speakers:

Tony Kudner, MFA

Chief Strategy Officer

Transcend Strategy Group

Courtney Penn, MBA, CMS

Chief Operations Officer

Transcend Strategy Group

In today's increasingly competitive landscape, generating referrals is only half the battle. Without a responsive, data-informed admissions process, even the strongest sales strategies fall short. This session explores Transcend Strategy Group's philosophy for aligning sales (sales is not a dirty word in hospice!) and admissions to drive census growth and shares real-world examples from hospice providers who achieved measurable impact by transforming internal systems, culture, and accountability.

Through case studies, presenters will demonstrate how a culture of urgency, executive alignment, and operational clarity can unlock growth. Participants will walk away with a practical framework for evaluating their own sales and admissions performance and tools they can use to begin improving referral-to-admission conversion right away.

Audience: Hospice

This session is eligible for 1.0 nurse contact hour.

Breakout Sessions A (Continued)

Monday, Oct 6, 2025 | 11:15am - 12:15pm

A4: Administrative Processes That Protect Care Quality

Speakers:

Jillian Lipson

Client Success Manager

HHAeXchange

Phil Feldman

National Director, Revenue Cycle Management

HHAeXchange

Care quality doesn't just happen in the home—it begins behind the scenes. At every homecare agency, there's a team of professionals working in administrative roles that don't involve direct client contact. But their work—EVR tracking, authorization management, staffing alignment, and data flow—is what makes reliable, high-quality care possible.

In this presentation, homecare experts, Jillian Lipson, Client Success Manager, and Phil Feldman, National Director, Revenue Cycle Management at HHAeXchange, will break down the essential best practices agencies need to follow across these administrative functions to protect care quality, drive financial stability, and support long-term growth.

Audience: Home Care and Home Health

This session is eligible for 1.0 nurse contact hour.

A5: Emergency Preparedness: Launching and Effective Plan for Smooth Sailing from Take-Off to Landing

Speaker:

Victoria Barron, MBA, BSN, COS-C

Clinical Consultant

Healthcare Provider Solutions, Inc.

An effective emergency preparedness program is essential for home health and hospice leaders to guide their teams through all types of emergency hazards. A proactive readiness plan including emergency preparedness policies and procedures that address site specific risks, communication, community collaboration and testing and training exercises is your roadmap for efficient and effective response for patient, families, and staff safety and sustainability of your organization. This session will address the required components of an emergency preparedness program and discusses the Emergency Preparedness Condition of Participation that is required to be followed by home health and hospice providers.

Audience: Home Health and Hospice

This session is eligible for 1.0 nurse contact hour.



Breakout Sessions B

Tuesday, Oct 7, 2025 | 9:00am - 10:00am

B1 - Keeping Your Money: Preparing for Audits

Speaker:

Robert W. Markette, Jr., JD, CHC
Of Counsel

Hall, Render, Killian, Heath & Lyman, P.C.

Home health and hospice scrutiny continues at a high level. Providers are subjected to a myriad of audits – TPE, RAC, MAC, UPIC and more. Providers need to be prepared to respond to audits and the results of those audits. Provider's need to be prepared to respond to ADRs to ensure claims are not denied merely for lack of a response. More importantly, providers need to be prepared to appeal demands from Auditors. This is crucial, as the provider's response to the first and second levels can significantly impact litigation in front of the ALJ. This session will review the audit and appeals process. We will then address processes and considerations for responding to recoupment demands, including the use of consultants, when to involve counsel, and addressing extrapolations. We will also review key compliance efforts designed to identify and prevent issues prior to an audit.

Audience: Home Health and Hospice

This session is eligible for 1.0 nurse contact hour.

B2: Harnessing Change: The QAPI Clinical Operations Collaborative

Speakers:

Cindy Campbell, MHA Healthcare Informatics, BSN, RN, CCS-HH
Senior Director Advisory Services
WellSky

Katherine Morrison, MSN, CHPN, CCS-HH, RN
Director Advisory Services
WellSky

Silos between QAPI and Operations undermine success. Individuals and departments can be working hard, but if not aligned and doing the right things, wasted money, effort and time can happen. Everyone's role in your agency's QAPI will guide your ultimate performance. The right change, at the right time, can be harnessed to elevate measures of engagement, outcomes and success. Attend this session to learn more as we explore the logical link between the leverage of workforce and clinical analytic engines, harnessing change!

Audience: Home Health and Hospice

This session is eligible for 1.0 nurse contact hour.

B3: Lead with Impact: Communication Secrets of High-Performing Teams

Speaker:

Christina Andrews
Senior Director of Professional Services
Axxess

In today's dynamic workplace, effective leadership and communication are more critical than ever. This session equips participants with tools to inspire teams, navigate challenges, and foster a culture of trust and collaboration. Through real-world examples, interactive discussions, and practical frameworks, attendees will explore how to lead with emotional intelligence, communicate with clarity, and hold others accountable in a constructive way. Participants will leave with actionable strategies to enhance team performance, manage conflict, and drive results—whether they're leading a small team or a large organization.

Audience: All

This session is eligible for 1.0 nurse contact hour.

Breakout Sessions B (Continued)

Tuesday, Oct 7, 2025 | 9:00am - 10:00am

B4: Working With Medicaid Managed Care and Tailored Plans

Speakers:

Brooke Baragona

Director of Business Development
SembraCare

Richard Rutherford

Consultant
LTSS Consulting, Inc.

Lyn Brandenburg

Chief Compliance Officer
SembraCare

This session will provide crucial updates for providers on the present state of Medicaid and Managed Care in North Carolina, alongside insights into evolving payment methods and program administration. Our discussion will also cover pressing topics such as dual eligibles and the ongoing workforce challenges, aiming for a more comprehensive understanding of the complex landscape ahead.

Audience: Home Care

This session is eligible for 1.0 nurse contact hour.

B5: Consulting Shared Services for Hospice and Home Care: Enhancing Efficiency and Care Quality through Collaborative Solutions

Speakers:

Jody Fleming

President, North Carolina Healthcare Association (NCHA) Strategic Partners
Senior VP, North Carolina Healthcare Association (NCHA)

Irene Watts

Executive Director
North Carolina Healthcare Association (NCHA) Strategic Partners

This session will include an introduction and review of potential areas for shared services in home care and hospice, and discuss components related to shared services implementation and strategies for continuous improvement. Case studies will be shared in this interactive presentation, highlighting both the benefits, but also lessons learned, challenges and risks.

Audience: All

This session is not eligible for continuing education credit.



Breakout Sessions C

Tuesday, Oct 7, 2025 | 10:45am - 11:45am

C1 - Hospice Operations 2025: Contractor Updates & Compliance Priorities

Speaker:

Dawn Cheek

Director of Clinical Consulting

McBee, part of Netsmart

As hospice providers navigate an evolving regulatory landscape, staying informed on contractor activities and operational focus areas is essential. This session will examine recent findings from the OIG's 2025 Semiannual Report, which highlights vulnerabilities in hospice documentation, patient notification practices, and oversight. Presenters will share information with attendees on:

- Hospice Medicare Administrative Contractor (MAC) trends and audit focus areas
- Insights from the Hospice Special Focus Program (SFP) and survey readiness
- Key operational priorities for 2025, including compliance with Conditions of Participation (CoPs)
- Strategies to strengthen documentation, interdisciplinary team coordination, and quality improvement efforts
- Hospice Addendum Compliance, a critical document in the hospice admission process.
- OIG Insights: What Providers Need to Know in 2025

Audience: Hospice

This session is eligible for 1.0 nurse contact hour.

C2: 2026 VBP Shifts Ahead! - Prepare Now for a Smooth Transition

Speakers:

M. Aaron Little, CPA

Managing Director

Forvis Mazars

Angela Huff, RN

Senior Manager

Forvis Mazars

The Value Based Purchasing (VBP) Measures are shifting again for 2026 with new measures added, previous measure removed and weighting shifts that all will affect your Total Performance Score (TPS). VBP can help mitigate rate adjustments for top performers or compound the negative impact for poor performers, so it is essential that providers intentionally focus on VBP. Join this session understand the added measures, data sources, calculations and weighting changes along with strategies to maximize your agency's performance in each measure. Plan your strategies now to improve your outcomes as we transition into the 2026 performance year.

Audience: Home Health

This session is eligible for 1.0 nurse contact hour.

C3: AI Powered Applications-Transforming Documentation Compliance in Home Health and Hospice

Speaker:

J'non Griffin, RN, MHA, HCS-D, HCS-H, HCS-O, HCS-C, COS-C

Senior Vice President

SimiTree

This presentation explores how artificial intelligence is revolutionizing documentation and compliance processes in home health and hospice care settings. As these healthcare sectors face increasing regulatory requirements, staffing challenges, and the need for accurate, timely documentation, AI-powered solutions are emerging as transformative tools. We'll examine how these technologies are streamlining workflows, improving accuracy, reducing administrative burden on clinical staff, and ensuring better compliance with Medicare, Medicaid, and other regulatory standards.

Audience: Home Health & Hospice

This session is not eligible for continuing education credit.

Breakout Sessions C (Continued)

Tuesday, Oct 7, 2025 | 10:45am - 11:45am

C4: Rising Beyond the Employment Law Turbulence and Reaching Beyond Day-To-Day Compliance

Speaker:

Josh C. Vaughn
Shareholder
Littler

In the year following an election, home care providers often face an employment law landscape filled with turbulence. 2025 is no exception. From the U.S. Department of Labor's newly proposed Companionship and Live-In Exemption regulations to the One Big Beautiful Bill changes to the taxation of overtime pay, now is the time to understand these proposed changes and chart a course for future-state compliance that ensures you and your team are informed, prepared, and proactive. This session will not only provide an update and timeline for these and other legislative and regulatory changes, it will also provide concrete steps home care providers can take – both today and in the future – to reach beyond

any compliance gaps. **Audience: All**

This session is not eligible for continuing education credit.

C5: National 2025-2026 Home Health Regulatory & Policy Update

Speaker:

Katie Wehri
Vice President, Regulatory Affairs, Quality & Compliance
National Alliance for Care at Home

This session will provide an overview of the regulatory and policy landscape in 2025, and areas to prepare and plan for as we head into 2026. It is anticipated this session will include discussion on proposed FY2026 home health rule, home health payment reductions and impact, HH VBP expansion update, as well as other topics including but not limited to...audits and surveys, updates on RCD, and telehealth updates.

Audience: Home Health

This session is eligible for 1.0 nurse contact hour.



Breakout Sessions D

Tuesday, Oct 7, 2025 | 12:30pm - 1:30pm

D1 - Rising Like a Phoenix: Leadership Tips for Restoring Inpatient Palliative Care and Hospice Teams' Morale & Purpose

Speakers:

Maria Sturchler, MD, EdD, HMDC

Senior Medical Director of Inpatient Palliative Medicine and Hospice

Lower Cape Fear LifeCare

Colleen Youngblood, RN

Transitions Coordinator

Lower Cape Fear LifeCare

Jennifer Rutkowski Tholen, RN

Clinical Liaison Inpatient Team Lead

Lower Cape Fear LifeCare

As inpatient palliative care and hospice delivery becomes more complex, the ability to provide high-quality, agile, and compassionate healthcare is more important than ever. Such demands can lead teams to be increasingly exposed to human suffering and heavy workloads, and these factors can lead to low morale, declines in quality and staff turnover. Our presentation explores the vital connection between employee engagement and patient experience. Through data-driven insights, we'll demonstrate how human-centered leadership creates a sustainable, high-performing workforce. Participants will leave with actionable strategies to foster emotional safety, empower teams, and create team culture where interdisciplinary inpatient palliative care and hospice teams can deliver the care that patients and their loved ones deserve.

Audience: Hospice and Palliative Care

This session is eligible for 1.0 nurse contact hour.

D2: Crack the Code: Why F2F Documentation Drives Claim Success

Speakers:

Arrica Canty, MSN, RN, LNC

Senior Manager of Clinical Consulting

McBee, part of Netsmart

Accurate ICD-10-CM coding in home health starts well before the first visit—it begins with the face-to-face encounter. This webinar explores how F2F documentation directly impacts coding, compliance and reimbursement under PDGM. Learn how to identify red flags, strengthen your intake processes and ensure alignment between clinical documentation and coding. We'll walk through real-world examples to help you avoid common pitfalls, improve diagnosis accuracy and support medical necessity from day one.

Audience: Home Health

This session is eligible for 1.0 nurse contact hour.

Breakout Sessions D (Continued)

Tuesday, Oct 7, 2025 | 12:30pm - 1:30pm

D3: Loss Control Policies You Need in Your Agency

Speaker:

Kenneth G Reinheimer III, MBA
Vice President
Chamberlin & Reinheimer Insurers, Inc.

This will provide policies and procedures for Loss Control and Loss Mitigation for an agency to control their long-term insurance costs.

Audience: All

This session is not eligible for continuing education credit.

D4: Out of the Rut: Fresh Strategies to Spark Growth in Home Care Agencies

Speaker:

Wendy Phillips Chavez, MSN, RN, CLNC
Owner, MRC Consulting Group

Are you feeling stuck in a growth plateau? Is your home care agency operating on autopilot while referrals and retention stall? This dynamic session is designed for agency leaders ready to break free from the rut and reimagine their approach to growth, service delivery, and workforce engagement. Join this session to discover fresh, actionable strategies for reinvigorating agency momentum — whether you're a non-medical personal care agency or a nursing-level provider. Learn how to rebrand your agency's value in the community, refresh the client experience, revamp your recruitment culture, and identify new payer sources and partnerships that position your agency for long-term sustainability. Participants will leave energized and equipped with a 30-day challenge and practical tools to implement real change.

Audience: Home Care

This session is eligible for 1.0 nurse contact hour.

D5: National 2025-2026 Hospice Regulatory & Policy Update

Speaker:

Katie Wehri
Vice President, Regulatory Affairs, Quality & Compliance
National Alliance for Care at Home

This session will provide an overview of the regulatory and policy landscape in 2025, and areas to prepare and plan for as we head into 2026. It is anticipated this session will include discussion on hospice payment and regulatory updates, hospice utilization and impact; intersection with Medicare Advantage, an update on program integrity activities and surveys, telehealth updates, and the latest information available regarding HOPE implementation, which is scheduled to begin October 1, 2025.

Audience: Hospice

This session is eligible for 1.0 nurse contact hour.

Registration Information

Online Registration:

Visit www.ahhcnc.org/LEADERSHIP2025 You must log in to your user account before registering.

By Email: Complete the registration form, scan, and email a copy to kerri@ahhcnc.org.

By Mail:

Mail registration form with payment to: AHHC of NC, 1511 Sunday Drive, Suite 318, Raleigh, NC 27607. Mailed and faxed registration forms will not be processed without payment.

Cancellation Policy:

Please note that fees will be refunded, or invoices will be adjusted, only if written notice of cancellation is received by August 29, 2025. In the event of cancellation, AHHC will retain, or charge, \$100 of the initial registration fee, per registrant, to cover administrative overhead. Once written cancellation is received, a AHHC staff member will review for approval. If your cancellation is approved, we will email back a signed and dated copy of the cancellation that your agency should retain on file in case of questions. While it is not permissible for several individuals to share a registration, AHHC will be happy to accept substitutions if notified of the change in writing.

Mobile Event App Access:

Registrants will be provided with instructions on how to access and use the mobile event app in advance of the conference. Access is granted to approved email addresses. Registrations may not be shared between agencies – the agency's registration covers the access of only one email address (except when the agency rate has been selected). Materials, including handouts, will be made available in the conference app.

Auxiliary Aids, Services, & Special Diet Requests:

AHHC is committed to ensuring that no individual with a disability is excluded, denied service, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services identified in the Americans with Disabilities Act. If you need any auxiliary aids or services or have a special diet request, please contact Susan Franklin at sue@ahhcnc.org.

Continuing Education:

This activity is eligible for 7 nurse contact hours. This activity is presented by the Association for Home and Hospice Care of North Carolina.

Participants must complete and submit an evaluation for each session they attended to receive their selected CE credit.

The Association for Home and Hospice Care of NC is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.



Registration Form

Select	Event	Early - Before 8/29/25	Regular - After 8/29/25	Non-Member Rate
	Full Conference	\$600	\$650	\$950
	Day Rate (Mon or Tues)	\$500	\$500	\$700

Amount Due \$_____

Billing Information:

- ☐ I agree to the payment & cancellation policy
- ☐ Check (payable to AHHC of NC)
- ☐ American Express ☐ Discover
- ☐ MasterCard ☐ VISA

EARLY REGISTRATION DEADLINE
8/29/25

When registering 5 or more attendees, members can take advantage of a \$15 per attendee discount.

For those interested in the agency rate, please contact Kerri Ogburn, Office Manager, AHHC at kerri@ahhcnc.org.

Full Name:_____ Organization Name:_____

Address:_____ City:_____ State:_____ Zip:_____

Email:_____ Job Title:_____

Email Address (for receipt):_____

Credit Card Number:_____ Exp. Date:_____ Code:_____

Name(as it appears on the card):_____

Cardholder Billing Address:_____ City:_____ State:_____ Zip:_____

Signature: (required):_____

